

# OD GUARANTEED ON DEMAND MABD



## AN ON-TIME SOLUTION THAT STRENGTHENS RETAIL PARTNERSHIPS.

To build and enhance important relationships with retailers, you need a partner who can best represent you and your brand. With OD's Guaranteed, On Demand Delivery, you can be assured of meeting shrinking delivery windows while enjoying OD's best-in-class service, low claims rate and real-time, on-line tracking—services that are especially helpful for special rollouts, product launches or seasonal displays.

## PROACTIVE, PERSONAL MANAGEMENT.

A personal Customer Service Representative assigned to your account gives you single-point access for details about your time-sensitive delivery. Your CSR will also proactively communicate any delays or disruptions that might occur so that you can ask for extensions, eliminating possible compliance issues.

To learn more about our Expedited and Retail Solutions, call, email or visit:

**1.866.637.7333**  
**Expedited.Services@odfl.com**  
**odfl.com/expedited**

## OD GUARANTEED DELIVERY OFFERS YOU:

- Direct transit throughout our national network of more than 250 service centers
- The Preferred Carrier with most major national retailers
- Dynamic in-transit upgrades when needed to meet delivery windows
- Technology to provide secure, transparent and real-time tracking of your shipment
- Proactive monitoring and rescheduling to prevent issues before they happen
- Proactive KPI Management to protect your retailer relationships
- Compliance management to avoid costly chargebacks or fines
- Protected shelf space with OTIF scorecard improvements



Helping The World  
Keep Promises®

OD DOMESTIC

OD EXPEDITED

OD PEOPLE

OD GLOBAL

OD TECHNOLOGY